

VOLC LAWN CARE GUIDELINES

The following is a general outline of lawn care services provided over the course of the season by Green Acres (GA), our lawn care contractor for the year. These services are for homeowner lots only; common area lawns follow a different, less intensive program.

GA performs the following during the course of the year:

Mowing	Weekly – weather permitting	25x +/-//year
Edging walkway/sidewalk	Every other mowing	12 +/- per year
Weeding Beds	Weekly as needed	
Lawn Treatments	Fertilizations, pre-emergent, grub control	6x / year
Spring Cleanup & Mulching	March	1x/year
Leaf clean-up	November, December	2x/year
Mulching	Spring	1x - March
Pruning	Summer/Fall	2x

Many homeowners prefer to do certain of these tasks themselves. Some prefer not to have some of these done at all. If this applies to you, please do the following. Red, pink or orange plastic flags, available at the clubhouse, tell GA staff members if you don't want the following

- If you DO NOT WANT a SPECIFIC AREA MOWED (wet or other reason), place multiple RED flags around this area.
- If you DO NOT WANT your LAWN MOWED in a given week, place multiple (4+) RED flags along both side boundaries of your property and in your front yard the day of service. Flags should be visible from both the front and rear of your property. This shows GA workers where your lot side lines are.
- If you DO NOT WANT your LAWN FERTILIZED/TREATED for a specific application, place multiple (4+) RED flags, visible from front and rear, along both side boundaries of your property and in your front yard on the day of service.
- If you DO NOT WANT the PLANTS/SHRUBS TRIMMED/PRUNED or BEDS CLEANED/MULCHED, *place multiple (4+) RED flags in the mulched area throughout each bed on the day of service.*
- It should be noted that there can be no rebates/refunds of HOA fees for services you elect not to have GA perform

Damage needing repair from GA services should be reported in writing (with pictures) within 24 hours to IPS.

Complaints about specific lawn care for your lot or common areas should be addressed in writing (with pictures) to IPS.

IPS Contact information for damage and complaints is 302-994-3907, ext. #2 or info@ipsde.com.

Additional Information:

1. Homeowners will be notified in advance via email prior to any GA work in the community.
2. Residents are reminded that prior to mowing, nothing should be on their grass except splash blocks at the bottom of downspouts. This means that you remove flexible downspout extensions the day of service.
3. The normal mowing day is Wednesday. Residents are asked to NOT WATER their lawns the night prior to mowing day. You will be notified if the normal mowing day of the week is delayed or changed.