

# VOLC - KNOW THE SNOW (2026-2027)

## Some helpful information

- Snow events measuring 2” or more trigger removal from streets, driveways, sidewalks, front steps, and walkways by our contractor.
- All vehicles must be moved off the street prior to the start of plowing. Failure to do so makes plowing difficult and can hamper emergency vehicle access.
- Whenever possible, vehicles should be in the garage to facilitate driveway cleanup. The contractor can only clean snow from areas that are accessible.
- Plowing will begin within 2 hours of the snowfall’s end. Every storm is different, and start times and methods of cleanup can vary from storm to storm.
- Historically, the community has been opposed to the use of ice-melting products whenever possible. Homeowners may, however, use salt/ice melt at their own discretion on their sidewalks, walkways, and driveways. Under certain conditions, the Board will choose to use ice melters on the streets for the sake of safety.
- Snow removal will be performed with the approval and direction of the VOLC Board. Actual interface with the Contractor will be handled by a Board designate, normally a Grounds Committee member or IPS (our management company).
- Scratching/rubbing of driveway surfaces and sealants is considered normal wear and tear. Trucks with plows and hard plastic tips will normally only be used on the streets. During heavy snowfall, trucks with plastic edge plows may be used for a center pull of snow down the driveway onto the street
- Snow stakes will be used by the Contractor to mark edges of driveways, walks, curbing, etc. These stakes will be placed by the contractor at the beginning of the snow season and removed in the spring.
- Snow removal damage to walkways, sidewalks, driveways, and other surfaces should be reported when observed, with pictures to IPS at 302-994-3907 ext. 2 and/or [info@ipsde.com](mailto:info@ipsde.com). Damage to the grass should also be reported to IPS as it is noticed. At the end of the snow season, a full list of grass damage areas will be provided to the contractor. Grass repairs will take place at the same time as spring clean-up.
- Guidelines for specific situations will be discussed with the Contractor as they arise, such as snow removal near the mailboxes, benches, and handicapped sidewalk ramps.
- Every effort will be made to apprise homeowners, via email, of the storm’s progress and the efforts to clean up the community and provide for safe passage.

Updated April 20, 2026